

**MAYERS MEMORIAL HOSPITAL**

Statistical Data

Fiscal Year Ending JUNE 30, 2015

COMPARISON TO ACTUAL

2016		2016		FYE 2017		FYE 2016			
JULY	JUNE			YTD	YTD			% Increase or Decrease	
Actual	Actual	Variance		Actual	Actual	Variance			
<b>VOLUME:</b>									
<b>DISCHARGES</b>									
29	22	7	Acute	29	17	12		70.62%	
2	6	(4)	OB	2	6	(4)		-66.71%	
4	4	0	Swing Bed	4	5	(1)		-20.01%	
0	5	(5)	Skilled Nursing Care (DISCHG)	0	10	(10)		-100.01%	
0	0	0	Observations	0	2	(2)		-100.01%	
<b>PATIENT DAYS</b>									
76	65	11	Acute	76	44	32		72.72%	
2	7	(5)	OB	2	12	(10)		-83.31%	
92	89	3	Swing Bed	92	47	45		95.72%	
2,513	2,391	122	Skilled Nursing Care	2,513	2,163	350		16.22%	
<b>LENGTH OF STAY</b>									
2.62	2.95	(0)	Acute	2.62	2.59	0		1.32%	
1.00	1.17	(0)	OB	1.00	2.00	(1)		-50.01%	
23.00	22.25	1	Swing Bed	23.00	9.40	14		144.72%	
			Skilled Nursing Care						
<b>AVERAGE DAILY CENSUS</b>									
2.45	2.17	0	Acute	2.45	1.42	1		72.72%	
0.06	0.23	(0)	OB	0.06	0.39	(0)		-83.31%	
2.97	2.97	0	Swing Bed	2.97	1.52	1		95.72%	
81.06	79.70	1	Skilled Nursing Care	81.06	69.77	11		16.22%	
1	6	(5)	Newborns	1	6	(5)		-83.31%	
0	7	(7)	Newborn Days	0	12	(12)		-100.01%	
<b>ANCILLARY SERVICES</b>									
2	2	0	Surgery Inpatient Visits	2	3	(1)		-33.31%	
16	22	(6)	Surgery OP/ procedure visits	16	19	(3)		-15.81%	
287	360	(73)	Emergency Room Visits	287	343	(56)		-16.31%	
107	137	(30)	Outpatient Services Procedures	107	80	27		33.82%	
803	876	(73)	Laboratory Visits	803	874	(71)		-8.11%	
423	437	(14)	Radiology Procedures	423	403	20		5.02%	
182	241	(59)	Hospice Patient Days	182	109	73		67.02%	
682	1013	(331)	Physical Therapy Procedures	682	878	(196)		-22.31%	
211	232	(21)	Cardiac Rehab	211	272	(61)		-22.41%	
16	21	(5)	Admissions from ER	16	17	(1)		-5.91%	
6	8	(2)	Transfers from ER	6	5	1		20.02%	
30	36	(6)	Ambulance Runs	30	30	0		.02%	
<b>PRODUCTIVITY:</b>									
Productive FTE's									
15.48	14.48		Nursing - Acute	15.48	13.81				
57.14	59.31		Long Term Care	57.14	55.42				
40.67	42.20		Ancillary	40.67	42.35				
76.02	73.44		Service	76.02	73.00				
189.31	189.43		Total Productive	189.31	184.58				
24.62	15.06		Non-Productive FTE's	24.62	23.93				
213.93	204.49		Paid FTE's	213.93	208.51				
<b>PRODUCTIVE FTE PER ADJUSTED OCCUPIED BED</b>									
3.07	2.49			3.07	2.90				

**MAYERS MEMORIAL HOSPITAL**  
**SUMMARY OF SERVICES - DEPOSITS - REFUNDS**  
 - Fiscal Year 2017

DATE:	REVENUE / SERVICES		AVERAGE DAILY REVENUE		TOTAL DEPOSITS	RESERVE DEPOSITS	MISC. PAYMENTS	MISC. PYMTS PT RELATED	PATIENT PAYMENTS	ADJUSTMENTS & WRITE-OFFS	REFUNDS
July 31, 2016	2,665,795.35	85,993.40	2,273,299.52	0.00	423,773.47	229.00	1,794,676.21	1,203,319.88	1,364.12		
August 31, 2016	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00		
September 30, 2016	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00		
October 31, 2016	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00		
November 30, 2016	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00		
December 31, 2016	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00		
January 30, 2017	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00		
February 28, 2017	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00		
April 1, 2017	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00		
May 1, 2017	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00		
June 1, 2017	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00		
July 1, 2017	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00		
<b>YTD TOTAL</b>	<b>2,665,795.35</b>	<b>85,993.40</b>	<b>2,273,299.52</b>	<b>0.00</b>	<b>423,773.47</b>	<b>229.00</b>	<b>1,794,676.21</b>	<b>1,203,319.88</b>	<b>1,364.12</b>		

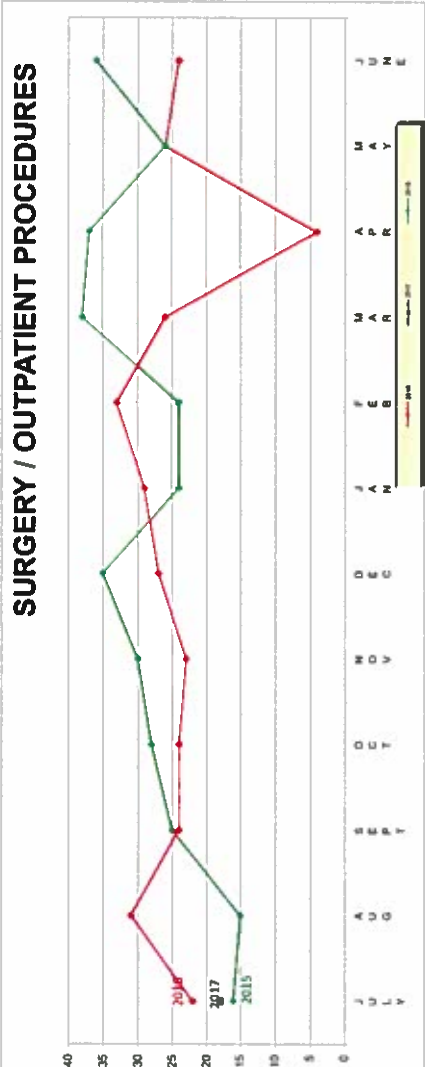
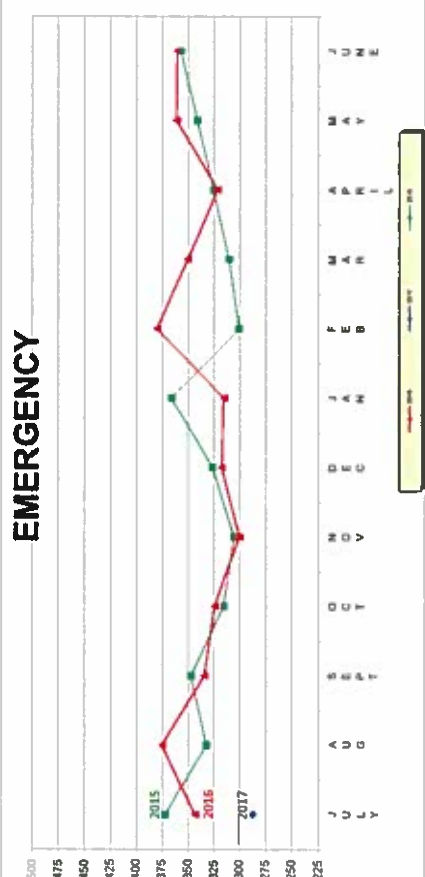
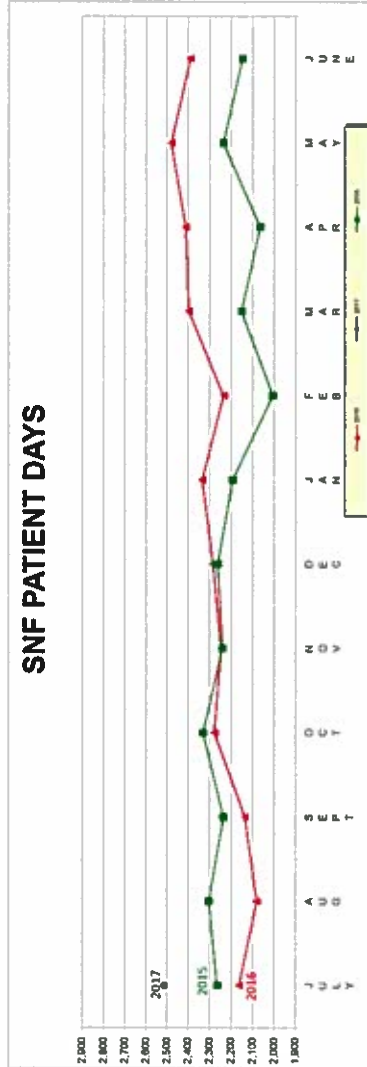
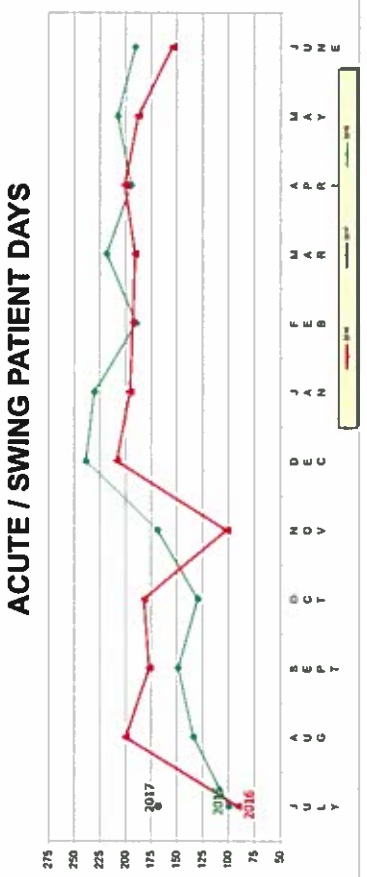
**PAYOR MIX - YTD % OF REVENUE**

	JULY	JUNE	MAY	3 MONTH AVERAGE
MEDICARE	40.38%	43.10%	38.42%	40.63%
MEDI - CAL	41.17%	35.98%	42.04%	39.73%
THIRD PARTY	13.18%	15.32%	14.60%	14.37%
PRIVATE	5.27%	5.60%	4.94%	5.27%

**ACCOUNTS RECEIVABLE AGING**

	JULY	JUNE	MAY
\$ OUTSTANDING	DAYS OUT	DAYS OUT	DAYS OUT
MEDICARE	1,834,520.37	41.65	41.35
MEDI - CAL	1,430,562.91	37.36	38.68
THIRD PARTY	1,275,337.22	91.34	88.88
PRIVATE	1,097,540.83	214.87	184.64
<b>LTC ONLY (INCLUDE)</b>	<b>1,505,191.31</b>	<b>62.95</b>	<b>56.82</b>
<b>OVERALL</b>	<b>5,637,961.33</b>	<b>58.30</b>	<b>55.21</b>

# MAYERS MEMORIAL HOSPITAL DISTRICT



**MAYERS MEMORIAL HOSPITAL  
2015-2016 OPERATING ACTUAL**

	July-15	AUG	SEPT	OCT	NOV	DEC	Jan-16	FEB	MAR	APR	MAY	JUN	TOTAL	7/31/2016
<u>Operating Revenue:</u>														
Route														
Acute	255,282	477,691	381,896	420,966	181,147	431,870	467,358	452,776	420,998	564,897	458,194	374,239	4,887,313	255,282
SNF	666,004	652,916	667,314	717,588	697,924	716,137	725,622	715,580	753,190	744,979	759,598	725,222	8,542,074	666,004
Ancillary														
Acute	202,324	349,617	329,735	243,281	179,170	319,417	299,841	341,416	253,666	609,880	111,393	268,656	3,508,395	202,324
SNF	7,037	1,710	981	2,439	9,879	1,210	1,115	1,096	2,446	7,030	6,100	7,347	48,388	7,037
Outpatient	1,580,476	1,748,517	1,717,425	1,604,510	1,465,249	1,541,612	1,341,631	1,866,506	1,763,924	1,633,750	1,656,275	1,898,333	19,818,207	1,580,476
	2,711,122	3,230,450	3,097,350	2,988,783	2,533,369	3,010,246	2,835,568	3,377,373	3,194,224	3,560,536	2,991,560	3,273,796	36,894,376	2,711,122
Less Deductions:														
Contractuals - Care/Cal	835,201	1,037,411	816,643	620,338	730,719	873,211	1,023,943	1,088,072	1,300,675	1,204,818	867,577	921,430	11,320,040	835,201
Contractuals - PPO	127,888	76,093	138,766	88,084	79,772	120,135	83,151	135,965	96,297	103,346	44,071	117,178	1,210,745	127,888
Charity Care & Write off	3,710	1,470	693	26,232	13,602	(1,235)	4,918	30,303	15,013	26,779	(463)	28,394	149,396	3,710
Other Contractual write offs	25,173	37,916	16,648	29,362	46,960	227,925	58,005	63,541	189,471	51,393	24,146	109,582	890,122	25,173
Provision For Bad Debts	(121,697)	24,975	49,355	93,644	55,503	112,418	43,628	50,028	(42,444)	41,855	116,612	(966)	422,912	(121,697)
Total Deductions	870,274	1,177,866	1,022,105	857,661	926,556	1,332,453	1,213,646	1,367,909	1,559,013	1,428,191	1,051,923	1,175,618	13,983,214	870,274
Other Revenue	22,634	31,788	22,615	40,055	45,011	8,783	19,407	17,859	34,434	11,869	42,481	8,674	305,610	22,634
Net Revenue	1,863,483	2,084,372	2,097,860	2,171,178	1,651,823	1,686,576	1,641,328	2,027,323	1,669,645	2,144,215	1,982,118	2,106,851	23,126,772	1,863,483
<u>Operating Expenses:</u>														
Salaries - Productive	792,543	778,693	721,738	771,588	739,153	740,245	777,706	740,828	802,037	790,898	790,174	734,893	9,180,496	792,543
Salaries - Non-productive	92,397	71,939	88,311	110,130	88,089	105,813	96,047	85,528	56,775	106,895	66,214	88,528	1,056,665	92,397
Employee Benefits	201,844	212,633	221,535	223,952	205,126	214,271	218,672	206,317	214,967	254,160	214,988	227,585	2,616,051	201,844
Supplies	142,003	183,066	160,902	171,520	105,149	210,994	170,965	206,446	198,093	168,265	227,633	174,986	2,120,023	142,003
Professional Fees	162,028	157,444	146,989	160,657	166,479	169,186	156,709	51,622	262,608	169,762	162,523	153,856	1,919,863	162,028
Acute/Swing/OB Purchased Sen	26,855	28,668	12,673	3,452	6,774	6,353	818	7,636	15,300	29,848	19,622	36,685	194,684	26,855
SNF Purchased Services	64,929	70,007	53,176	42,626	16,716	14,391	9,642	27,367	28,877	75,281	16,048	60,753	479,811	64,929
Other Purchased Services	68,970	112,167	133,666	108,153	120,484	104,201	116,680	123,134	205,976	129,935	114,833	115,852	1,454,052	68,970
Repairs & Maintenance	32,441	31,615	31,438	49,430	26,832	34,009	28,459	40,482	44,673	17,561	42,801	28,963	408,705	32,441
Utilities	47,586	46,147	44,146	37,958	29,577	38,331	38,938	37,189	36,577	34,877	36,149	33,365	460,839	47,586
Insurance	15,608	15,560	15,560	15,560	15,560	15,560	15,560	15,560	15,560	5,206	25,914	15,827	187,032	15,608
Other Expense	29,751	24,641	42,936	36,797	22,709	27,428	35,676	68,381	36,249	31,882	44,602	43,141	444,192	29,751
Depreciation	114,087	113,900	112,614	113,322	113,399	113,399	113,399	113,345	113,843	113,363	113,247	112,288	1,360,206	114,087
Bond Repayment Insurance	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Bond Repayment Interest	31,422	39,908	35,339	34,622	31,085	31,084	31,045	33,939	30,956	30,929	30,920	29,537	390,787	31,422
Interest	16,675	4,990	7,682	30,124	9,584	6,691	6,811	12,488	7,941	7,850	9,532	9,133	129,500	16,675
Rent/Lease Equipment	11,131	11,046	13,328	3,841	5,108	15,778	19,892	3,246	6,185	4,347	7,236	5,794	106,931	11,131
Total Operating Expense	1,850,270	1,902,422	1,842,034	1,913,733	1,701,823	1,847,734	1,837,019	1,773,507	2,076,615	1,971,057	1,922,434	1,871,185	22,509,835	1,850,270
Net Operating Rev over Expense	13,213	181,950	255,827	257,445	(50,000)	(161,159)	(195,691)	253,815	(406,970)	173,157	59,684	235,666	616,937	13,213
<u>Non-Operating Revenue:</u>														
Non-operating Revenue	90,253	83,164	84,843	221,211	222,041	98,594	97,299	97,299	100,760	179,866	341,874	457,641	2,074,844	90,253
Interest Income	0	3	5	20	31	30	30	19	22	30	38	39	268	0
Other non-operating Expense	7,418	7,418	7,418	7,418	7,418	7,418	7,418	7,418	7,418	7,418	7,418	7,418	89,012	7,418
Total Non-Operating Revenue	82,836	75,750	77,430	213,813	214,655	91,206	89,911	89,900	93,364	172,479	334,494	450,263	1,986,100	82,836
Net Revenue over Expense	96,049	257,700	333,257	471,258	164,655	(69,952)	(105,781)	343,715	(313,607)	345,636	394,178	685,929	2,603,037	96,049
YTD	0	353,748	687,005	1,158,263	1,322,918	1,252,966	1,147,185	1,490,900	1,177,294	1,522,930	1,917,108	2,603,037	2,603,037	96,049

FISCAL ENDING 6/30/2016

DASH BOARD INFORMATION  
GIVE TO TRAVIS / LOUIS

FINANCIAL INDICATORS

TOTAL FACILITY REVENUE

	<u>JULY 15</u>	<u>AUG 15</u>	<u>SEPT 15</u>	<u>OCT 15</u>	<u>NOV 15</u>	<u>DEC 15</u>	<u>JAN 16</u>	<u>FEB 16</u>	<u>MAR 16</u>	<u>APRIL 16</u>	<u>MAY 16</u>	<u>JUNE 16</u>	<u>AVERAGES</u>
MEDICARE %	34.07	39.68	39.33	47.21	30.98	39.69	33.86	37.35	41.45	46.65	38.42	43.10	38.89
MEDI-CAL %	44.48	37.75	36.46	33.83	45.48	41.58	45.66	39.06	39.18	37.80	42.04	35.98	39.94
THRD PARTY %	17.58	15.99	16.85	17.67	16.74	15.89	16.26	19.71	13.10	11.81	14.60	15.32	15.96
PRIVATE %	3.87	6.58	7.36	6.29	6.80	2.84	4.22	3.98	6.27	3.74	4.94	5.60	5.21

CRITICAL ACCESS W/D SNF REVENUE

MEDICARE %	44.81	49.43	49.60	54.78	42.22	51.49	45.09	48.90	53.69	58.69	51.15	55.14	50.25
MEDI-CAL %	30.75	25.30	23.62	18.68	30.53	27.84	31.19	26.52	25.91	26.06	27.45	22.91	26.40
THRD PARTY %	23.03	19.93	20.85	22.49	22.72	20.61	21.65	24.82	16.96	14.86	19.43	19.60	20.58
PRIVATE %	1.41	5.34	5.93	4.05	4.53	0.06	2.07	1.76	3.44	0.39	1.97	2.35	2.78

TOTAL DISCHARGES

DISCHARGES - ACUTE

MEDICARE	13	15	6	16	6	13	12	16	13	19	22	12	163
MEDI-CAL	2	4	7	7	4	5	6	5	5	3	5	4	57
THRD PARTY	1	7	3	2	5	4	1	2	2	2	3	3	35
PRIVATE	1	0	1	0	3	0	1	0	1	1	1	3	12

DISCHARGES - OB

MEDICARE	0	0	0	0	0	0	0	0	0	0	0	0	0
MEDI-CAL	6	3	0	1	1	1	2	2	2	8	1	3	30
THRD PARTY	0	1	5	2	0	0	1	3	4	1	1	3	21
PRIVATE	0	0	2	0	0	0	0	0	0	0	0	0	2

DISCHARGES - SWING

MEDICARE	5	5	7	9	2	5	8	7	9	13	4	3	77
MEDI-CAL	0	1	1	0	1	1	3	2	0	0	0	1	10
THRD PARTY	0	0	0	0	1	0	1	0	0	0	0	0	2
PRIVATE	0	0	0	0	0	0	0	0	0	0	0	0	0

DISCHARGES - NURSERY

MEDICARE	0	0	0	0	0	0	0	0	0	0	0	0	0
MEDI-CAL	6	3	0	2	1	1	3	3	3	8	1	3	34
THRD PARTY	0	4	5	1	0	0	1	3	2	1	1	3	21
PRIVATE	0	0	3	0	0	0	0	0	0	0	0	0	3

DISCHARGES - SNF

MEDICARE	0	0	0	0	0	0	0	0	0	0	0	0	0
MEDI-CAL	7	4	2	0	2	3	3	7	6	2	3	3	42
THRD PARTY	2	0	0	0	1	0	0	0	0	0	0	0	3
PRIVATE	1	0	1	0	0	1	1	1	1	3	1	2	12

**FINANCIAL INDICATORS**

	<u>JULY 15</u>	<u>AUG 15</u>	<u>SEPT 15</u>	<u>OCT 15</u>	<u>NOV 15</u>	<u>DEC 15</u>	<u>JAN 16</u>	<u>FEB 16</u>	<u>MAR 16</u>	<u>APRIL 16</u>	<u>MAY 16</u>	<u>JUNE 16</u>	<u>TOTAL DAYS</u>
<b>DAYS - ACUTE</b>													
MEDICARE	36	59	24	82	18	53	34	52	54	66	62	43	583
MEDI-CAL	8	15	52	46	44	43	19	18	20	20	10	14	309
THRD PARTY	2	11	18	7	11	10	10	5	2	21	11	5	113
PRIVATE	(2)	3	0	0	8	(1)	6	19	40	3	1	3	80
ACUTE - ALOS	2.59	3.38	5.53	5.40	81.00	4.77	3.45	94.00	5.80	4.40	2.71	2.95	4.06
<b>DAYS - OB</b>													
MEDICARE	0	0	0	0	0	0	0	0	0	0	0	0	0
MEDI-CAL	10	5	0	2	1	1	5	5	4	20	2	4	60
THRD PARTY	2	0	8	3	0	4	2	4	7	3	2	4	35
PRIVATE	0	0	3	0	0	0	0	0	0	0	0	0	3
OB - ALOS	2.00	1.25	1.57	1.67	1.00	1.00	2.33	1.80	1.83	2.56	3.00	1.17	1.85
<b>DAYS - SWING</b>													
MEDICARE	35	54	80	42	14	74	77	88	75	97	96	87	859
MEDI-CAL	12	18	3	0	7	22	44	11	0	0	8	2	127
THRD PARTY	0	0	0	5	0	8	6	0	0	0	0	0	19
PRIVATE	0	0	0	0	0	0	0	0	0	0	0	0	0
SWING - ALOS	9.40	18.67	10.38	5.22	5.25	17.33	10.58	11.00	8.33	7.46	26.00	22.25	11.29
<b>DAYS - NURSERY</b>													
MEDICARE	0	0	0	0	0	0	0	0	0	0	0	0	0
MEDI-CAL	10	5	0	2	1	1	8	4	5	20	3	3	62
THRD PARTY	2	4	7	3	0	3	3	4	7	3	2	4	39
PRIVATE	0	1	5	0	0	0	0	0	0	0	0	0	6
NURSERY - ALOS	2.00	1.43	1.50	1.67	1.00	1.00	2.75	1.33	2.40	2.56	2.50	1.17	1.84
<b>DAYS - SNF</b>													
MEDICARE	0	0	0	0	0	0	0	0	0	0	0	0	0
MEDI-CAL	1,905	1,833	1,828	1,928	1,946	2,002	2,084	1,943	2,011	2,005	2,134	1,976	23,595
THRD PARTY	6	0	32	34	6	0	0	0	0	0	0	0	78
PRIVATE	252	248	276	317	295	282	252	293	387	408	346	415	3,771
SNF - ALOS	216.30	520.25	712.00	#DIV/0!	749.00	571.00	584.00	279.50	342.57	482.60	620.00	478.20	481.47
				(no dischg)									
<b>ER VISITS</b>													
VISITS	843	375	334	324	300	317	315	380	350	321	361	360	4,080
ADMITS	17	24	8	16	20	16	22	19	21	25	24	21	233
TRANSFERS	5	15	26	5	18	10	5	13	13	16	14	8	148
<b>OBSERVATION HOURS</b>													
	22.83	16.25	15.23	49.15	0.00	17.08	0.00	0.00	0.00	0.00	7.25	0.00	128
				(none)		(none)		(none)		(none)		(none)	
<b>DAYS IN PATIENT CAR</b>	53.01	56.67	59.04	57.90	60.18	56.08	63.57	59.33	51.05	51.62	55.21	54.44	56.51
<b>SALARY &amp; BENEFITS</b>	1,086,784.00	1,063,285.00	1,031,584.00	1,105,672.00	1,032,368.00	1,060,329.00	1,092,425.00	1,032,673.00	1,073,779.00	1,151,953.00	1,071,376.00	1,051,006.00	1,071,101.17
<b>ACUTE PURCHASED SERVICES</b>	26,855.00	28,688.00	12,673.00	3,452.00	6,774.00	6,353.00	818.00	7,686.00	15,300.00	29,848.00	19,622.00	36,685.00	16,223.67
<b>SNF PURCHASED SERVICES</b>	64,929.00	70,007.00	53,176.00	42,626.00	16,716.00	14,391.00	9,642.00	27,367.00	28,877.00	75,281.00	16,048.00	60,753.00	39,984.42
<b>PROVISION FOR BAD DEBT EXPENSE</b>	(121,697.00)	24,975.00	49,355.00	93,644.00	55,503.00	112,418.00	49,628.00	50,028.00	(42,444.00)	41,855.00	116,612.00	(966.00)	35,242.58
<b>CHARITY CARE</b>	3,710.00	1,470.00	693.00	26,232.00	13,602.00	(1,235.00)	4,918.00	30,303.00	15,013.00	26,779.00	(483.00)	28,394.00	12,489.67
<b>CASH ON HAND</b>	164,740.00	132,372.92	260,806.06	2,536,051.11	2,085,387.59	1,909,707.15	1,576,003.44	1,193,987.69	1,401,597.18	1,896,014.19	2,722,955.39	2,525,215.93	1,542,028.11
<b>FTE/AOB</b>	2.90	2.86	2.83	2.85	2.85	3.00	3.20	2.57	2.71	3.07	2.61	2.49	2.83

**FINANCIAL INDICATORS**

JULY 15

AUG 15

SEPT 15

OCT 15

NOV 15

DEC 15

JAN 16

FEB 16

MAR 16

APRIL 16

MAY 16

JUNE 16

(FTE/ADJ OCCUPIED BED NOT INCL TRAVELERS)

# Finance Notes for July FY 17

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## Summary

- On July 21<sup>st</sup> the EMR went down until August 5<sup>th</sup>. This presented a huge challenge as we were down over two weeks that spanned from period one to period two. Due to a large amount of revenue that should be associated with July ending up in August we will be doing a year to date financials for period one and two next month. I'm not too fond of not having financials for July but the accuracy of those financials would be poor at best. I will send out a partial packet with stat's, AP and deposit. Also with this issue we didn't drop bills for 2 weeks so we will notice a drop in collections temporarily. I'm also concerned that the charge capture won't be as thorough as it typically is with the EMR which drops revenue and collections correspondingly. I'll be able to tell once we are completely caught up and I can run some reports to see if our average daily revenue is lower than expected. I have opened an insurance claim that will hopefully cover some of the lost revenue for the business interruption and the 100k spent getting us restored. The last claim for the fire took 9+ months so it might take awhile to resolve.
- In late August/September we will be contributing 1.86 million to IGT related programs (IGT, MC IGT, Prime, and HQAF). We expect to net 2.07 million by the beginning of November and should have approximately 63+ days cash on hand at that point. This will leave us with about 5 to 6 days cash on hand during that period. These programs don't all happen simultaneously so hopefully some of those funds will be back sooner. Obviously the IT costs and the billing interruption weren't ideal timing wise but we should be able to make it all work.

## Statistics

- Patient Days and Census were up across the board except for OB.
- The SNF census of 81 compared to 69.7 of last year is especially noteworthy.
- Surgery continues to be lower than the prior year's numbers.
- ER surprisingly had fewer than 300 visits which hasn't happened since 2014. I'm going to compare the manual ER log to the computer to see if there were some downtime issues.
- Lab visits were down as some weren't being referred as Mountain Valley couldn't see the results electronically.
- PT is down due to staffing issues.

## Deposit

- Patient Payments were above the goal based off the two prior month's revenue.
- Miscellaneous payments were up due to receiving our first Prime payment.
- I would not put much stock in AR days or revenue given that we couldn't post payments to accounts or capture all revenue in July.
- All the issues with the period bleed over will be resolved by the end of August. Luckily this didn't happen at fiscal year-end where this would have been much more serious.